| Ref | 2Q14 LSOG CSI 122 Ref | Field Name | N/R/C/O | **Negotiated Business Rules** | Field Length | Field Characteristics | Valid Values |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  | N = Not Req’d  R = Required  C = Conditional  O = Optional |  |  |  |  |
|  |  | **Customer Service Record Query (CSRQ)** |  |  |  |  |  |
|  |  | Administrative Section |  |  |  |  |  |
| CSRQ1 | 1 | CCNA | O | Customer Carrier Name Abbreviation | 3 | a/n |  |
| CSRQ2 |  | TPID | R | Trading Partner Id | 10 | a/n |  |
| CSRQ3 | 5 | MSG\_TIMESTAMP | R |  | 17 | a/n | CCYYMMDDHHMinMin Military Time |
| CSRQ4 | 2 | Transaction Number (TXNUM) | R | Co-Provider generated and may be reused one month after initial inquiry. | 16 | a/n |  |
| CSRQ5 | 3 | Transaction Type (TXTYP) | R |  | 1 | a | E = CSR |
| CSRQ6 | 7 | Company Code (CC) | R |  | 4 | a/n |  |
| CSRQ7 | 4 | RVER | O | Release Version | 5 | a/n |  |
| CSRQ8 | 36 | STATE | O |  | 2 | a |  |
| CSRQ9 | 139 | SC | O |  | 4 | a/n |  |
| CSRQ10 | 11 | ATN | N |  | 10 | n |  |
| CSRQ11 | 12 | AN | O |  | 20 | a/n |  |
| CSRQ12 | 18 | TOS | O |  | 4 | a/n |  |
|  |  | **Authorization Section** |  |  |  |  |  |
| CSRQ13 | 8 | Agency Authorization Status (AGAUTH) | C | **Agency Authorization Status:** This field indicates that the customer is acting as an end user's agent and has authorization.  This field is required if the Co-Provider does not own the CSR. In that case, this authorization field needs to have a value Y for EASE to give CSR, if it exists, to the Co-Provider. If this field does not have a value Y, EASE will not allow Co-Provider access to the CSR. A Co-Provider may only view its own Summary Bill information, regardless of the value in the AGAUTH field. | 1 | a | Y = Authorization  N or blank = No Authorization |
| CSRQ14 | 9 | CSR Authorization Date (DATED) | C | **CSR Authorization Date:** This field identifies the date of authorization.  This field is required if the Co-Provider does not own the CSR. | 10 | a/n | Format: CCYYMMDD |
| CSRQ15 | 10 | CSR Authorization Name (AUTHNM) | C |  | 15 | a/n |  |
|  |  | **Customer Information Section**  The non-required fields in this section help resolve multiple CSR matches. |  |  |  |  |  |
| CSRQ16 | 13 | Working Telephone Number (WTN)\* | C | Required if SERVIND = T. | 15 | a/n | TN or AN (not including the Cust Code). |
| CSRQ17 | 42 | Circuit ID (ECCKT)\* | C | Required if SERVIND = N. | 36 | a/n |  |
|  |  |  |  | **[ECCKT Partial CSR Section]** This section is used to request CSR data for a single ECCKT. This section may be present when TXACT = C or D (Request is for Partial CSR by ECCKT) and SERVIND = N.  **[This is a subsection of the WTN Partial CSR Section.]**  This section may be present if the ECCKT field in the ECCKT Partial CSR Section is blank. Required if SERVIND = T and TXACT = C or D. |  |  |  |
| CSRQ18 | 20 | AFT\* | O |  | 1 | a | A = Rural Route or Route and Box number  B = Unnumbered  C = Provider assigned house number  D = Descriptive |
| CSRQ19 | 14 | CAI | O |  | 200 | a/n |  |
| CSRQ20 | 21 | SAPR\* | O |  | 6 | a/n |  |
| CSRQ21 | 22 | Service Address House Number (SANO)\* | O |  | 10 | a/n |  |
| CSRQ22 | 23 | Service Address House Number Suffix (SASF)\* | O |  | 4 | a/n |  |
| CSRQ23 | 24 | SASD\* | O |  | 2 | a | N = North  S = South  E = East  W = West  NE = Northeast  NW = Northwest  SE = Southeast  SW = Southwest |
| CSRQ24 | 25 | Service Address Street Name (SASN)\* | O | For unnumbered addresses, the SASN must match the data returned in the AVQ. | 60 | a/n |  |
| CSRQ25 | 26 | Service Address (SATH)\* | O |  | 10 | a/n |  |
| CSRQ26 | 27 | Service Address (SASS)\* | O |  | 2 | a | N = North  S = South  E = East  W = West  NE = Northeast  NW = Northwest  SE = Southeast  SW = Southwest |
| CSRQ27 | 35 | CITY | O |  | 32 | a/n |  |
| CSRQ28 | 36 | STATE\* | O |  | 2 | a |  |
| CSRQ29 | 37 | ZIP | O |  | 10 | a/n |  |
| CSRQ30 |  | Email Address (EMAIL)\* | C | **Email Address:** This field should be populated with email address when this is the desired way to receive the CSR.  Required if RTNMETH = L. | 255 | a/n |  |
| CSRQ31 |  | Service Indicator (SERVIND)\* | R | **Service Indicator:** This field identifies if the service being requested is identified by a Telephone Number or an ECCKT.  If Co-Provider has TN or list of WTNs, use T (e.g., POTS).  If Co-Provider has ECCKT, use N (e.g., Resale Private Line).  If ISDN, T is the only valid value. | 1 | a | T = Telephone Number  N = Non-Telephone Number |
| CSRQ32 |  | Reference Number (REFNUM)\* | C | **Reference Number:** This field identifies the line or trunk as a unique number and each additional occurrence as a unique number.  If there are multiple matches, this value will be used to resolve multiples through a subsequent CSRQ. The REFNUM value will be returned as part of the first CSRR response. | 3 | n |  |
|  |  |  |  |  |  |  |  |
| CSRQ33 |  | Transaction Activity (TXACT) | R |  | 1 | a | A = Base Size for Full CSR  B = Larger than Base Size for Full CSR  C = Base Size for Partial CSR  D = Larger than Base Size for Partial CSR |
| CSRQ34 |  | English Feature USOC / Price Plan Description Indicator (FEAT\_PP\_DESCIND) | O | **Feature or English USOC / Price Plan Description Indicator:** This field states that a description of Feature/USOC will be needed. | 1 | a | Y = Yes |
| CSRQ35 |  | CSR Date (CSR DATE) | R | **CSR Date (CSR DATE)**: This date is used in construction of the CSR. Future dates will include service orders that will complete within that period.  If the CSR data being queried is intended for use with LSR order construction, use a valid due date per the service Interval guide to populate the CSR Date. | 8 | a/n | CCYYMMDD |
| CSRQ36 |  | Return Method Requested (RTNMETH) | R | **Return Method Requested:** This field states the desired method to be used to return the CSR.  If TXACT = A or C, RTNMETH must equal N. | 1 | a | L = E-mail  F = Electronic file (e.g., FTP)  N = Normal (returned in the method in which the request was submitted, i.e., GUI or XML) |
| CSRQ37 | 40 | QR | O | **Quantity Requested** | 2 | n |  |
|  |  | **Customer Service Record Response (CSRR)** |  |  |  |  |  |
|  |  | **Administrative Section** |  |  |  |  |  |
| CSRR1 | 1 | CCNA | O | Customer Carrier Name Abbreviation | 3 | a/n |  |
| CSRR2 |  | TPID | O | Trading Partner Id | 10 | a/n |  |
| CSRR3 | 5 | MSG\_TIMESTAMP | R |  | 17 | a/n | CCYYMMDDHHMinMin Military Time |
| CSRR4 | 2 | Transaction Number (TXNUM) | R |  | 16 | a/n | Echo from Query. |
| CSRR5 | 3 | Transaction Type (TXTYP) | R |  | 1 | a | E = CSR |
| CSRR6 | 7 | Company Code (CC) | C |  | 4 | a/n | Echo from Query. |
| CSRR7 | 4 | RVER | O | Release Version | 5 | a/n |  |
| CSRR8 | 36 | STATE | O |  | 2 | a/n |  |
| CSRR9 | 12 | Account Number (AN) | C | **Account Number:** This field identifies the main account number assigned by the NSP.  Required for TN based accounts where PRESPC = 42.  If PRESPC = 71, 72, or 73 and SERVIND = T, then this actually has the value of the WTN field echoed from the query. | 20 | a/n |  |
| CSRR10 | 11 | Account Telephone Number (ATN) | O |  | 10 | n |  |
| CSRR11 | 18 | Type of Service (TOS) | O | **Type of Service** | 4 | a/n |  |
| CSRR12 | 8 | Agency Authorization Status (AGAUTH) | C | **Agency Authorization Status:** This field indicates that the customer is acting as an end user's agent and has authorization.  This field is required if the Co-Provider does not own the CSR. In that case, this authorization field needs to have a value Y for EASE to give CSR, if it exists, to the Co-Provider. If this field does not have a value Y, EASE will not allow Co-Provider access to the CSR. A Co-Provider may only view its own Summary Bill information, regardless of the value in the AGAUTH field. | 1 | a | Y = Authorization  N = No Authorization |
| CSRR13 | 9 | CSR Authorization Date (DATED) | C | **CSR Authorization Date:** This field identifies the date of authorization.  This field is required if the Co-Provider does not own the CSR. | 10 | a/n | Format: CCYYMMDD |
| CSRR14 | 10 | CSR Authorization Name (AUTHNM) | C |  | 15 | a/n |  |
| CSRR15 | 6 | LSCP | O | If Local Exchange Freeze Indicator is in effect, then LSCP=A, otherwise not populated | 1 | a | A=Prohibit a change of current local service provider |
| CSRR16 | 17 | Class of Service (CS) | C | Required if PRESPC = 42  Valid Entries can be found in the Feature/USOC/FID Finder. | 5 | a/n |  |
|  |  | **Service Address** |  |  |  |  |  |
| CSRR17 | 20 | AFT | O |  | 1 | a |  |
| CSRR18 | 21 | SAPR | C | Optional when the SANO field is populated, otherwise prohibited. If Service Address does not exist, retrieve from Listing Address. | 6 | a/n |  |
| CSRR19 | 22 | SANO | C | Optional when the SASN field is populated, otherwise prohibited. If Service Address does not exist, retrieve from Listing Address. | 10 | a/n |  |
| CSRR20 | 23 | SASF | C | Optional when the SANO field is populated, otherwise prohibited. If Service Address does not exist, retrieve from Listing Address. | 4 | a/n |  |
| CSRR21 | 24 | SASD | C | Optional when the SASN field is populated, otherwise prohibited. If Service Address does not exist, retrieve from Listing Address. | 2 | a | E, W, N, S, NE, NW, SE, SW |
| CSRR22 | 25 | SASN | C | If Service Address does not exist, retrieve from Listing Address.  Required if the Listings Section is present on the CSR and SERVIND = T and if PRESPC = 42 or 73. | 60 | a/n |  |
| CSRR23 | 26 | SATH | C | Optional when the SASN field is populated, otherwise prohibited. If Service Address does not exist, retrieve from Listing Address. | 10 | a/n |  |
| CSRR24 | 27 | SASS | C | Optional when the SASN field is populated, otherwise prohibited. If Service Address does not exist, retrieve from Listing Address. | 2 | a | N = North  S = South  E = East  W = West  NE = Northeast  NW = Northwest  SE = Southeast  SW = Southwest |
| CSRR25 | 28 | LD1 | C | Required when LV1 is populated, otherwise prohibited. | 4 | a | APT  LOT  RM  SLIP  UNIT  SUIT |
| CSRR26 | 29 | LV1 | C | Required when LD1 is populated, otherwise prohibited. | 10 | a/n |  |
| CSRR27 | 30 | LD2 | C | Required when LV2 is populated, otherwise prohibited. | 4 | a | FLR |
| CSRR28 | 31 | LV2 | C | Required when LD2 is populated, otherwise prohibited. | 10 | a/n |  |
| CSRR29 | 32 | LD3 | C | Required when LV3 is populated, otherwise prohibited. | 4 | a | BLDG  WNG  PIER |
| CSRR30 | 33 | LV3 | C | Required when LD3 is populated, otherwise prohibited. | 10 | a/n |  |
| CSRR31 | 34 | AAI | O | If Service Address does not exist, retrieve from Listing Address. | 60 | a/n |  |
| CSRR32 | 35 | CITY | C | If Service Address does not exist, retrieve from Listing Address.  Required if the Listings Section is present on the CSR and SERVIND = T and if PRESPC = 42 or 73 | 32 | a/n | Refer to the LFACS AN guide for City list |
| CSRR33 | 36 | STATE | O | If Service Address does not exist, retrieve from Listing Address.  Will be populated if the Listings Section is present and data is available on the CSR and SERVIND = T and if PRESPC = 42 or 73. | 2 | a |  |
| CSRR34 | 37 | ZIP | O | If Service Address does not exist, retrieve from Listing Address.  Will be populated if the Listings Section is present and data is available on the CSR and SERVIND = T and PRESPC = 42 or 73. | 12 | a/n |  |
|  |  | **Response Status Section** |  |  |  |  |  |
| CSRR35 | 59 | RESPC\* | O |  | 3 | n |  |
| CSRR36 | 60 | RESPD\* | O |  | 80 | a/n |  |
| CSRR37 | 61 | PRESPC\* | C | **Provider Response Code:** Indicates a predetermined code. | 14 | a/n | 42 = Good (Exact Match)  18 = Bad (Error or no match)  71 = (Mixed) Acknowledgement of CSR E-mail Request  72 = (Mixed) Acknowledgement of CSR File Request  73 = (Mixed) CSR is Incomplete |
| CSRR38 | 62 | PRESPD\* | C | **Provider Response Description:** Indicates additional information about the code | 1000 | a/n |  |
|  |  | Hunting Section |  |  |  |  |  |
| CSRR39 | 56 | HNTYP | O |  | 2 | n |  |
| CSRR40 | 57 | HID\* | O |  | 12 | a/n |  |
| CSRR41 | 58 | HTSEQ\* | O |  | 10 | a/n |  |
|  |  | CSI Info |  |  |  |  |  |
| CSRR42 | 16 | TERS | O |  | 10 | a/n |  |
| CSRR43 | 42 | Circuit ID (ECCKT) | C | Required for Circuit based accounts where PRESPC = 42 and TXACT = A or B.  If PRESPC =71, 72, or 73 and SERVIND = N, then this actually has the value of the ECCKT field echoed from the query. | 36 | a/n |  |
| CSRR44 | 53 | DO | O |  | 2 | n |  |
| CSRR45 | 54 | LTLI | O |  | 10 | n |  |
| CSRR46 | 55 | TKID | O |  | 10 | a/n |  |
| CSRR47 | 57 | HID | O |  | 12 | a/n |  |
| CSRR48 | 13 | WTN | O | **Working Telephone Number:** If WTN is populated, then account level information for single line accounts will be returned at the line level (WTN).  If more than one WTN/ECCKT Section is populated and WTN = 000-000-0000, it indicates account or group (example Hunting) level information for multi-line accounts. The following fields may repeat as a group. | 15 | a/n |  |
| CSRR49 | 14 | PPT | N |  | 1 | a |  |
| CSRR50 | 15 | FEP | N |  | 1 | a |  |
| CSRR51 | 19 | Customer Name (NAME)\* | C | **Customer Name:** This field identifies the name of the customer who originated this request.  If SERVIND = T, must match Listed Name on CSR to resolve multiples.  If SERVIND = N, then must match Subscriber Name of CKL1 (or lowest numbered CKL). | 25 | a/n |  |
| CSRR52 | 39 | ORDN | N |  | 25 | a/n |  |
| CSRR53 | 38 | CAI | N |  | 200 | a/n |  |
| CSRR54 | 40 | PIC | O |  | 4 | a/n |  |
| CSRR55 | 41 | LPIC | O |  | 4 | a/n | Valid LPIC Code |
| CSRR56 | 63 | IPIC | N |  | 4 | a/n |  |
| CSRR57 | 43 | NC | N |  | 4 | a/n |  |
| CSRR58 | 44 | NCI | N |  | 12 | a/n |  |
| CSRR59 | 45 | SECNCI | N |  | 12 | a/n |  |
| CSRR60 | 52 | LST | N |  | 11 | a/n |  |
| CSRR61 | 50 | PULSE | O | PULSE is set to the appropriate valid value if that value exists in the TPL FFID data on the CSR. | 4 | a | DP=Dial Pulse  MF=Multi-frequency  DTMF=Dual tone multi-frequency |
| CSRR62 | 64 | SGNL | N |  | 2 | a/n |  |
| CSRR63 | 65 | SSIG | N |  | 2 | a |  |
| CSRR64 | 51 | BLOCK\* | O | **BLOCK:**  Identifies the blocking exceptions for the telephone number. | 1 | a/n | A  B  C  D  E  F  G  H  K  M  N  Q  0  2  3  4  5  6  7  8  9 |
|  |  | Feature Info |  |  |  |  |  |
| CSRR65 | 48 | FQTY\* | O |  | 2 | n |  |
| CSRR66 | 49 | FUR\* | O | Identifies rating information related to the Feature or USOC.  Rating detail will not be made available when the Co-Provider does not own the CSR.  0.00 shall be returned instead of the rating information.  For Information Only: The rating information provided is not intended to be a billing statement. | 5 | n | Dollars and cents format  Example: 14.00 |
| CSRR67 |  | FA\* | O | Indicates the activity type for the feature | 1 | a |  |
| CSRR68 | 46 | FEATURE\* | O | Identifies the type of feature associated with the line | 12 | a/n |  |
| CSRR69 | 47 | FEATURE DETAIL\* | O |  | 200 | a/n |  |
|  |  |  |  |  |  |  |  |
| CSRR70 | 140 | PLBO | O |  | 1 | a |  |
| CSRR71 |  | Left Handed FID (LFID)\* | O | **Left Handed Field Identifier:** This field contains a non-billable Field Identifier. | 5 | a/n |  |
| CSRR72 |  | Left Handed FID Data (LFIDDATA)\* | O | **Left Handed Field Identifier Data:** This field provides additional information about the Left Handed FID. | 999 | a/n |  |
| CSRR73 |  | Floating FID(FFID)\* | O | **Floating Field Identifier:** This field identifies the Field Identifier associated with a Feature or USOC. | 5 | a/n |  |
| CSRR74 |  | Floating FID Data(FFIDDATA)\* | O | **Floating Field Identifier Data:** This field provides additional information about the Floating FID. | 999 | a/n |  |
| CSRR75 |  | FEAT\_PP\* | O | **Feature or Universal Service Order Code:** A code that is associated with a charge for the service. Ordering portal utilizes Feature/ USOC and field identifiers to provision, bill and maintain services and equipment. | 12 | a/n |  |
| CSRR76 |  | FEAT\_\_PP\_QTY\* | O | **Quantity:** This field identifies the number of Features or USOCs in this section. | 4 | n |  |
| CSRR77 |  | FEAT\_PP\_DESC\* | O | **English Feature or USOC Description:** This is the description of the Feature or Universal Service Order Code. | 60 | a/n |  |
| CSRR78 |  | FEAT\_PP\_RI\* | O | Identifies rating information related to the Feature or USOC.  Rating detail will not be made available when the Co-Provider does not own the CSR.  0.00 shall be returned instead of the rating information.  For Information Only: The rating information provided is not intended to be a billing statement. | 9 | n | Dollars and cents format  Example: 14.00 |
| CSRR79 |  | FFID\*\* | O | This field identifies the Field Identifier associated with a Feature or USOC. | 5 | a/n |  |
| CSRR80 |  | FFIDDATA\*\* | O | This field provides additional information about the Floating FID. | 999 | a/n |  |
| CSRR81 |  | TXACT | O | **Transaction Activity** | 1 | a | A = Base Size for Full CSR  B = Larger than Base Size for Full CSR  C = Base Size for Partial CSR  D = Larger than Base Size for Partial CSR |
| CSRR82 |  | FEAT\_PP\_DESCAVAIL | O | **Feature Price Plan Description Available** - This field states if Feature / Price Plan descriptions are not available for the account. This field is populated if the Feature / Price plan Description is not available | 1 | a | N = No |
| CSRR83 |  | VCSR | O | **VCSR: Virtual Customer Service Record (VCSR) indicator**. Indicates if pending order data was merged into the CSR response | 3 | a | Yes  No |
| CSRR84 |  | CSR DATE | O | This field indicates the date associated to the CSR | 8 | a/n | CCYYMMDD |
| CSRR85 |  | RTNMETH | O | **Response Return Method:** This field states the desired method to be used to return the CSR. | 1 | a | L = E-mail  F = Electronic file (e.g., FTP)  N = Normal (returned in the method in which the request was submitted, i.e., GUI or XML) |
| CSRR86 |  | PGRTND | O | This field identifies how many pages are being returned. | 5 | n |  |
| CSRR87 |  | CSRSIZE | O | This field identifies the total number of pages in the CSR. | 5 | n | 99999 is a possible value for Western Departmentally Billed and CSRSIZE is greater than what was requested. |
| CSRR88 |  | SERVIND | O | **Service Indicator:** This field identifies if the service being requested is identified by a telephone number or an ECCKT. | 1 | n |  |
| CSRR89 |  | ORIGDATE | O | **CSR Origination Date** | 8 | a/n |  |
| CSRR90 |  | STATIND | O | **CSR Status Indicator** | 5 | a/n | Final, Live |
| CSRR91 |  | ACCTDESC | O | **CSR Account Descriptor** | 5 | a/n | DISC |
| CSRR92 |  | REFNUM | O | **Reference Number** | 3 | n |  |
| CSRR93 |  | FILENAMEPATH | O | **Large CSR File Path** | 255 | a/n |  |
|  |  | **Billing Section**  This section is present only if the Billing Section is present on the CSR |  |  |  |  |  |
| CSRR94 |  | BILLNM | O | **Bill Name:** This field identifies the end user bill name. | 25 | a/n |  |
| CSRR95 |  | SBILLNM | O | **Secondary Bill Name:** This field identifies the name of a department or group within the designated BILLNM entry. | 25 | a/n |  |
| CSRR96 |  | STREET | O | **Street Address:** This field identifies the street of the billing address associated with the billing name. | 50 | a/n |  |
| CSRR97 |  | FLOOR | O | **Floor:** This field identifies the floor for the billing address associated with the billing name. | 15 | a/n |  |
| CSRR98 |  | ROOM/MAIL STOP | O | **Room/Mail Stop:** This field identifies the room or mail stop for the billing address associated with the billing name. | 15 | a/n |  |
| CSRR99 | 79 | CITY | O |  | 32 | a/n | Refer to the LFACS AN guide for City list |
| CSRR100 | 80 | STATE | O |  | 2 | a |  |
| CSRR101 | 81 | ZIP | O |  | 12 | a/n |  |
| CSRR102 |  | Left Handed FID (LFID)\* | O | **Left Handed Field Identifier:** This field contains a non-billable Field Identifier. | 5 | a/n |  |
| CSRR103 |  | Left Handed FID Data (LFIDDATA)\* | O | **Left Handed Field Identifier Data:** This field provides additional information about the Left Handed FID. | 999 | a/n |  |
| CSRR104 |  | Floating FID(FFID)\*\* | O | **Floating Field Identifier:** This field identifies the Field Identifier associated with a Feature or USOC. | 5 | a/n |  |
| CSRR105 |  | Floating FID Data(FFIDDATA)\*\* | O | **Floating Field Identifier Data:** This field provides additional information about the Floating FID. | 999 | a/n |  |
|  |  | **Services And Equipment Section** |  |  |  |  |  |
|  |  | This is a sub-section of the S&E Section. |  |  |  |  |  |
| CSRR106 |  | FEAT\_PP\* | O | **Feature or Universal Service Order Code:** A code that is associated with a charge for the service. Ordering portal utilizes Feature/ USOC and field identifiers to provision, bill and maintain services and equipment. | 12 | a/n |  |
| CSRR107 |  | FEAT\_\_PP\_QTY\* | O | **Quantity:** This field identifies the number of Features or USOCs in this section. | 4 | n |  |
| CSRR108 |  | FEAT\_PP\_DESC\* | O | **English Feature or USOC Description:** This is the description of the Feature or Universal Service Order Code. | 60 | a/n |  |
| CSRR109 |  | FEAT\_PP\_RI\* | O | Identifies rating information related to the Feature or USOC.  Rating detail will not be made available when the Co-Provider does not own the CSR.  0.00 shall be returned instead of the rating information.  For Information Only: The rating information provided is not intended to be a billing statement. | 9 | n | Dollars and cents format  Example: 14.00 |
| CSRR110 |  | FFID\*\* | O | This field identifies the Field Identifier associated with a Feature or USOC. | 5 | a/n |  |
| CSRR111 |  | FFIDDATA\*\* | O | This field provides additional information about the Floating FID. | 999 | a/n |  |
|  |  | **Major Heading Section**  This is a sub-section of the S&E Section |  |  |  |  |  |
| CSRR112 |  | HEADNAME\* | O | This field identifies the Major Heading Name | 6 | a/n |  |
| CSRR113 |  | HEADDTL\* | O | This field identifies additional information associated with the Heading Name. | 80 | a/n |  |
| CSRR114 |  | FFID\*\* | O | This field identifies the Field Identifier associated with a Feature or USOC. | 5 | a/n |  |
| CSRR115 |  | FFIDDATA\*\* | O | This field provides additional information about the Floating FID. | 999 | a/n |  |
| CSRR116 |  | FEAT\_PP\*\* | O | **Feature or Universal Service Order Code:** A code that is associated with a charge for the service. Ordering portal utilizes Feature or USOC and field identifiers to provision, bill and maintain services and equipment. | 12 | a/n |  |
| CSRR117 |  | FEAT\_PP\_QTY\*\* | O | This field identifies the number of Features or USOCs in this section. | 4 | n |  |
| CSRR118 |  | FEAT\_PP\_DESC\*\* | O | This is the description of the Feature or Universal Service Order Code. | 60 | n |  |
| CSRR119 |  | FEAT\_PP\_RI\*\* | O | Identifies rating information related to the Features or USOC.  Rating detail will not be made available when the Co-Provider does not own the CSR.  0.00 shall be returned instead of the rating information.  For Information Only: The rating information provided is not intended to be a billing statement. | 9 | n | Dollars and cents format  Example: 14.00 |
| CSRR120 |  | FFID\*\*\* | O | This field identifies the Field Identifier associated with a Feature or USOC. | 5 | a/n |  |
| CSRR121 |  | FFIDDATA\*\*\* | O | This field provides additional information about the Floating FID. | 999 | a/n |  |
|  |  | PENDING ORDERS SECTION  This section is present only if Pending Order(s) information is available. |  |  |  |  |  |
| CSRR122 |  | ORDER NUMBER\* | C | **Order Number:** The number assigned to the order.  Valid when order(s) exist for the account. | 10 | a/n |  |
| CSRR123 |  | ORDER DUE DATE \* | C | **Order Due:** The due date of the service order.  Valid when order(s) exist for the account. | 8 | a/n | CCYYMMDD  In situations where no due date is assigned to a pending order at the time the CSR is pulled, the date field will be populated with all zeros "00000000". |
| CSRR124 |  | MERGE INDICATOR\* | C | **Merge Indicator: This field indicates if the service order was merged with the CSR data.**  **Populated when available** | 1 | a/n | Y = Yes  N = No |

Legend: Rows will be displayed in pink when a complete row is deleted; rows will be displayed in blue when a complete row is added.

Track changes show when content is added or deleted.